

## How can we help you?

[Purchase of an individual season pass, without reloading](#)

[Purchase of a season pass in a group, without reloading](#)

[Reload an individual season pass](#)

[Step 1: Enter the number of the rechargeable card.](#)

[Step 2: Choose the season pass.](#)

[Step 3: Selection of options with our partners.](#)

[Step 4: Confirm or change guest \(Season Pass holder required\).](#)

[Step 5: Validate the contents of the cart.](#)

[Step 6: Complete or modify the Purchaser Details.](#)

[Step 7: Payment of the cart.](#)

[Step 8: Validate and finalize the sale.](#)

[Reloading a season pass in a group of 4 persons and more](#)

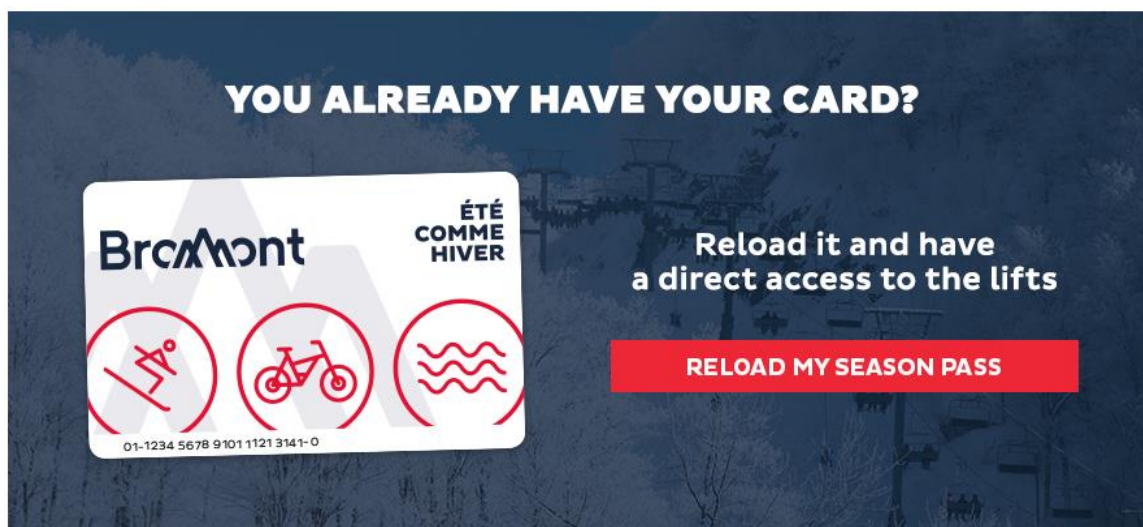
## Reload an individual season pass

You already have a Bromont rechargeable card in your hand? Perfect! You can reload it with the season pass that you want for the upcoming winter!

When you are on our main page of our website, click on the button « Season passes».



If you scroll down, you will find this information.



Click on the button « Reload my season pass ».

You will be redirected on the starting page of our online boutique to reload your pass. A french tutorial will start automatically to help you, if you do understand French!

Here are the visuals of our two rechargeable **rigid** cards.



Step 1: Enter the number of the rechargeable card.

It is important to respect the dashes and the spaces when you write down the number of your card.



Card Number:

Error : The card number you have entered is not valid. Please make sure you have included all spaces and dashes.

[LOOKUP](#)

Double-click or click on the button "Lookup".

## Step 2: Choose the season pass.

After your card is recognized, you can look for the winter season pass that you want to buy. Once your selection done, you will see your name at the top.

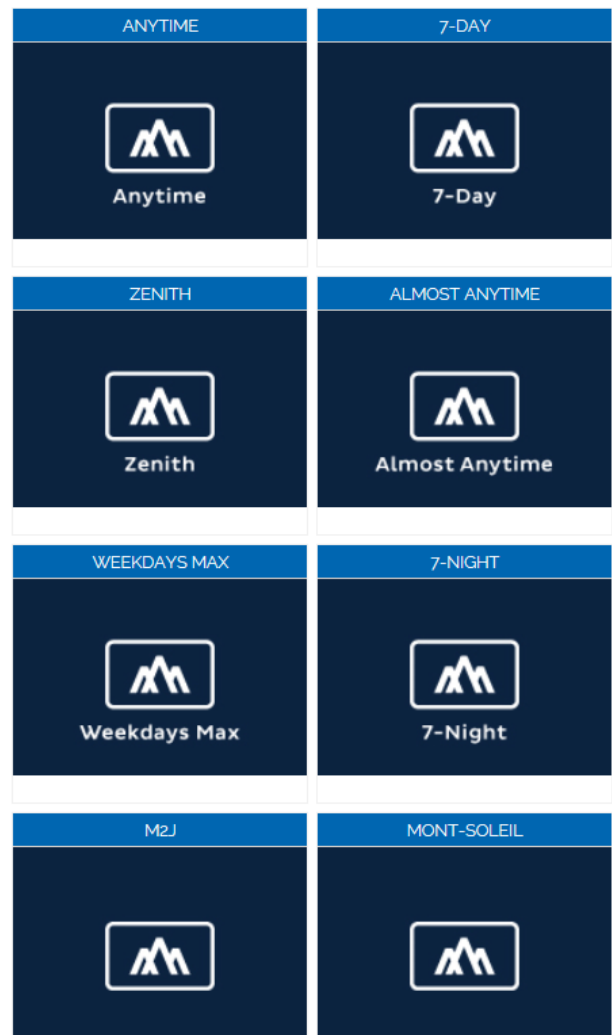
Please note that if you're not in the same age group this year, you won't be able to reload your card this time. You will have to buy an individual pass without reloading and then, pass by the Customer Service Desk to reencode your card. Next year, you will be able to reload your card online without problem.

Start by choosing Individual passes.



Then, choose the product that you want to buy!

Select a product



You have to select the right product according to your age group, at the moment of your purchase.

Once it is chosen, you will see your name at the top beside the chosen season pass.

> Back Home >> RECHARGE WEB >> Season Pass SKI >> Individual Season Passes >> Anytime

Qty: 1

## Reload Anytime Adult renewal for **BOB SLEIGH**

**This item valid for ages: 18 through 64 included**


**ADD TO CART**

Please select from the following options:

Granby's Zoo winter Season pass 2019-20     North-East Night     North-East Perfect Pass

Once reloaded, your season pass gives you a direct access to the lifts during its own validity periods. No need to go through the Customer service upon your first day of the season!

Valid every day (Monday to Sunday) from opening to closing, during the Nuits Blanches and even during Holiday season and Spring Break.



### Step 3: Selection of options with our partners.

Before you add your season pass to the cart, you have the possibility to choose options with our two different partners.

#### **Ganby's Zoo Winter Season Pass 2019-20**

For 20\$ plus the taxes, you have unlimited access to:

- To the animal park during fall, winter and spring.
- To the Dinoozoo park and the rides park until November 3rd 2019.

Please note that a few rides have to be paid for: the "Python Panique", the canoe "Kimbunga" and the air train "Orient Express".

The season pass is valid until May 12, 2020.

However, you have to buy this option at the same time than your ski season pass or contact us to the Customer Service desk before the beginning of the ski season.

#### **North-East**

These options can be added at anytime until February 13, 2020.

They give you access to all MSSJ mountains: Mont-Saint-Sauveur, Avila, Mont-Gabriel, Morin-Heights, Olympia and Edelweiss.

<b>MSSJ products</b>	<b>Prices until October 15</b>	<b>Regular prices</b>	<b>Validity</b>
North-East Night	30 \$	40 \$	Valid as of 5pm to the closure every day (Except December 24, 2019).
North-East Perfect Pass	60 \$	70 \$	Valid at all times during the week and after 3pm during the weekend. <b>BONUS:</b> Anytime until December 25, 2019 and after March 16, 2020 until the end of the season. <b>RESTRICTIONS:</b> Valid as of 3pm during the Holidays (December 26, 2019 to January 5, 2020 inclusively) and during Spring Break (March 2-6, 2020).


When you're done, you click on « Add to cart ». You now see your cart contents.

## Step 4: Confirm or change guest (Season Pass holder required).


You should see your name besides the Season pass.

If your name is not there, because you may reload for the first time, you have to click on the the little blue character "Add/Change Guest". It is how you will assign the season pass to its holder. You can now search for your account if you already have one or create one if you are a new buyer on our online boutique.

### Cart Contents

Qty	Item	Guest	Date	Price
REMOVE	1	Reload Anytime Adult		\$ 749.00
		 ADD/CHANGE GUEST SEASON PASS HOLDER REQUIRED		

Sale Total: \$ 749.00  
Discount(s): \$ 0.00  
Subtotal: \$ 749.00  
TPS (5%): \$ 37.45  
TVQ (9.975%): \$ 74.71  
Total: \$ 861.16

[CLEAR CART AND START OVER](#) [CONTINUE SHOPPING](#) [HAVE YOUR PURCHASE DELIVERED WITH CANADA POST](#) 

[PROCEED TO CHECKOUT](#)

### Please select a guest to associate with the Reload Anytime Adult

#### Already have an account?

Great! Please sign in to complete your purchase.

First name:

Last name:

[LOG IN](#)

Logged In Guests

#### Don't have an account?

You are a new buyer or you haven't bought yet on our new online boutique?

Your last purchase on our online boutique was made in November 2017 or earlier?

No worries! We invite you to sign in and create an account now.

[CREATE AN ACCOUNT](#)

If you already have an account, you enter your First and Last names then « Log in ». You have to select your profile finding your name, Zip code and last four digits of your phone number.

After double-clicking on the account, you will have to enter your date of birth. It is important to start with the month, then the day and finally, the year as the example shows. And then, you click on « Verify ».

Otherwise, you have to create a new account by filling all the information required. Be sure to enter your birthday during the process.

As soon as the holder is assigned to the season pas, you can « Continue Shopping » or « Proceed to Checkout”.




### Step 5: Validate the contents of the cart.

Now that you have completed your shopping and that you proceed to checkout, you have one more chance to validate the contents of your cart and the holder's names.

1. Cart   2. Payment info   3. Billing   4. Confirmation


You are purchasing the following items

Qty	Item	Guest	Date	Price
1	Reload Anytime Adult			\$ 749.00
		BOB SLEIGH  ADD/CHANGE GUEST		

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Sale Total:	\$ 749.00
Discount(s):	\$ 0.00
Subtotal:	\$ 749.00
# TPS: 137699807RT0001	\$ 37.45
# TVQ: 1016568640TO001	\$ 74.71
Total:	\$ 861.16

If you have a promo code, enter it here.  
Promo Code  [APPLY](#)

[HAVE YOUR PURCHASE DELIVERED WITH POST CANADA](#) 

[<< BACK](#)   [NEXT >>](#)

Because you're reloading your season pass, the button « Have your purchase delivered with Post Canada » won't be any use to you. Just ignore it!

To continue your purchase, click on "Next" on the left, at the bottom.

## Step 6: Complete or modify the Purchaser Details

You must now enter the purchaser information. Make sure that the address you enter here is the same than the address related to the credit card. This is a security measure. If the addresses don't match, there will be an error code when you will try to make the payment

You can edit the purchaser details by clicking on the correct button. If all the spaces are empty, you can fill up the information by clicking on "Change/Set Purchaser" at the bottom.

[CHANGE/SET PURCHASER](#)[EDIT THIS PURCHASER](#)

### Already have an account?

Great! Please sign in to complete your purchase.

First name:

Last name:

[LOG IN](#)

Logged In Guests

BOB SLEIGH

### Don't have an account?

You are a new buyer or you haven't bought yet on our new online boutique?

Your last purchase on our online boutique was made in November 2017 or earlier?

No worries! We invite you to sign in and create an account now.

[CREATE AN ACCOUNT](#)

If you already have an account, you enter your First and Last names then « Log in ». You have to select your profile finding your name, Zip code and last four digits of your phone number.

After double-clicking on the account, you will have to enter your date of birth. It is important to start with the month, then the day and finally, the year as the example shows. And then, you click on « Verify ».

Otherwise, you have to create a new account.

### Update your profile

Please fill in all fields and click "Save" when done. To cancel an edit navigate to another page by clicking a link above.

First Name

Last Name

Address

Zip Code

City

State

Phone

Email

Email Confirm

Birthdate

[SAVE](#)

Once you have saved all the details, here what you should see. Make sure all the information is correct. Click on “Edit this purchaser” to make any change.

1 Cart   **2. Payment info**   3 Billing   4 Confirmation

### Please Enter or Verify Purchaser Details

**First Name** BOB  
**Last Name** SLEIGH  
**Address** 150 RUE CHAMPLAIN  
**Address 2**  
**City** Bromont  
**State** QC  
**Zip** J2L 1A2  
**Phone** (450) 534-2200  
**Email** BOB@SKI.CA  
**Country** CANADA

[CHANGE/SET PURCHASER](#) [EDIT THIS PURCHASER](#)

Logged in Guests [<< BACK](#) [NEXT >>](#)

BOB SLEIGH

When everything is checked and fine, click on « Next » and you will be redirected to the Billing page.



## Step 7: Payment of the cart

Enter the details of the credit card corresponding to the purchaser profile.

1. Cart   2. Payment info   **3. Billing**   4. Confirmation

### Enter Payment Information

**Sale Total** \$ 866.16

**Cards Accepted**  

**Enter Payment Amount**  Pay total with one card (\$ 866.16)  
 Use multiple cards - enter amount to be applied to this card

**Select Payment Option**  Pay with a gift card (In-House Cards)

**Card Number & Expiration**  Expiration:  -- Month --  -- Year --

Payment Summary

If the system gives you an error code «CVV », the address that was written in the purchaser details is not the same then the credit card used for the transaction. To modify the address of the purchaser, click on “Back”.

When you have entered all the credit card’s details, click on “Next”.

## Step 8: Validate and finalize the sale.


You will now have the review of the sale. It is the last time you can go back to change something before finalizing the transaction. You can go back with the button « Back ». To finalize your sale, click on « Finalize Sale ».

- 1. Cart
- 2. Payment info
- 3. Billing
- 4. Confirmation**

### Review your Sale

BROMONT MONTAGNE D'EXPÉRIENCESKI BROMONT  
S.E.C 150 CHamplain, Bromont, QC, J2L 1A2 450-534-2200

[www.skibromont.com](http://www.skibromont.com)

Qty	Item	Guest	Date	Price
1	Anytime Adult (18+)		10/9/2019	\$ 749.00
		 BOB SLEIGH <a href="#">ADD/CHANGE GUEST</a>		
1	DEPOT CARTE RECHARGEABLE		10/9/2019	\$ 5.00
				Sale Total: \$ 754.00
				Discount(s): \$ 0.00
				Subtotal: \$ 754.00
				# TPS: 137699807RT0001 \$ 37.45
				# TVQ: 1016568640TQ001 \$ 74.71
				Total: \$ 866.16

#### Payment Summary

This sale will be charged to the following:  
7357

Transaction Type: SALE

	Billing	Shipping
<b>Name:</b>	BOB SLEIGH	BOB SLEIGH
<b>Street:</b>	150 RUE CHAMPLAIN	150 RUE CHAMPLAIN
<b>City:</b>	Bromont	Bromont
<b>Province/State:</b>	QC	QC
<b>Zip Code:</b>	J2L 1A2	J2L 1A2
<b>Country:</b>	CANADA	CANADA

<< BACK

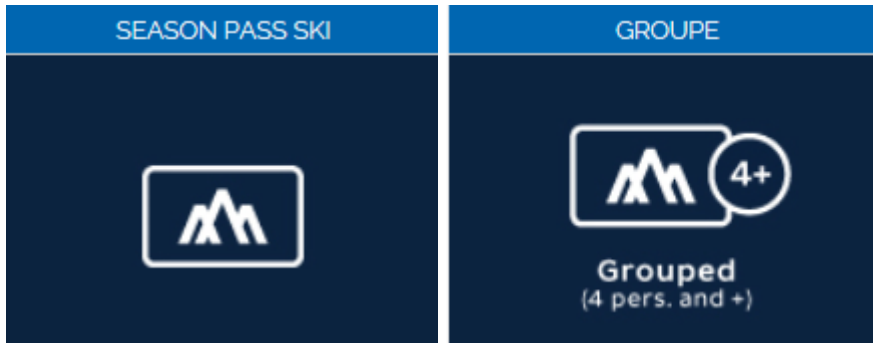
FINALIZE SALE

You will see a confirmation page and you will receive a confirmation email to the address you entered earlier in your purchaser profile.

## Reloading a season pass in a group of 4 persons and more

If you wish to purchase your season pass with other persons, you can make a group of 4 persons and more, and have a discount on your season pass.

Be sure to click on the « Groupe button » to have the discount on your season pass.



To the step 4, when you'll click on "Continue Shopping", it will get you back to the main page of the online boutique. To reload another card, you have to click on « Reload Online » that you will find at the top between "Continue Shopping" and "Guest Lookup".

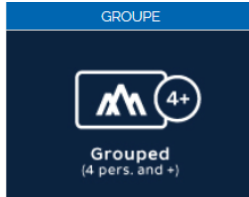
[Reload Online](#)

For each card you need to reload, you have to enter all the digits at the bottom of it and assigned it to the right holder with all his details.

## Cart Contents

Qty Item	
<a href="#">REMOVE</a> 1	Reload Anytime Group(DTA: 1-16147133534910239024-5) - (WEBGRP4) <span style="float: right;">LOUI</span>
<a href="#">REMOVE</a> 1	Reload Anytime Group(DTA: 1-16147133534910777975-6) - (WEBGRP4) <span style="float: right;">MAR</span>

## Purchase of a season pass in a group, without reloading



When you select your season pass, make sure you selected the « Groupe » button in order to have the discount on your pass.

Note that the discount is on the adult rate or even rate. For some seasons passes, the [Adult category](#) includes the Student category. In those cases, the Adult category includes all the persons aged between 13 and 64 years old inclusively.

To select the right season pass, click on the arrow next to the name of the Anytime Group passes and you will have access to all the types of season passes. You can choose the season pass you want.

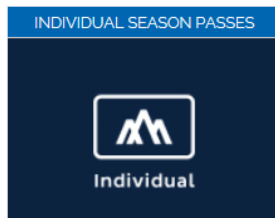
A screenshot of a website's shopping interface. On the left, a dropdown menu is open, listing various season pass options: 'Anytime Group', '7-day Group', 'Almost Anytime Group', 'Zenith Group', '7-Night Group', 'Weekdays Max Group', 'M2J Group', and 'Mt-Soleil Group'. The 'Anytime Group' option is highlighted in blue. To the right of the dropdown is a quantity selector set to '1'. Below the dropdown, there are several empty input fields and a date field showing '-20'. A blue button labeled 'Add to Cart' is positioned to the right of the dropdown. Above the dropdown, there is a 'Shopping Cart' section with a 'Subtotal: 0,00 \$' and a 'Proceed to Checkout &gt;&gt;' button. Text above the dropdown provides information about a \$5 deposit and a \$5 reload option, and mentions that the group rate is available until October 15 and requires a minimum purchase of four season passes.

To add other seasons passes of the same type, click on the blue button « Add to cart » as many times you need. You will see the added passes on the right of the screen.

A screenshot of a website's shopping interface. The dropdown menu is now set to '7-Night Group'. Below the dropdown, there are two checkboxes: 'North-East Night' and 'Granby's Zoo winter Season pass 2019-20'. The quantity selector is still set to '1'. A blue button labeled 'Add to Cart' is positioned to the right of the dropdown. The 'Shopping Cart' section on the right now shows three items: '1 x Anytime Group 739.00 \$', '1 x Anytime Group 739.00 \$', and '1 x 7-Night Group 149.00 \$'. The 'Subtotal' is updated to '2 366.00 \$'. The 'Proceed to Checkout &gt;&gt;' button is still present. Text above the dropdown provides information about a \$5 deposit and a \$5 reload option, and mentions that the group rate is available until October 15 and requires a minimum purchase of four season passes. Below the dropdown, there is a detailed description of the '7-Night Group' pass, stating it is valid every night from 5 pm to closing until the end of the night skiing season, during the week, on weekends, during the Nuits Blanches and even during Holiday season and Spring Break. When night skiing season is over, this season pass will be valid every day from opening to closing. No night skiing on December 24, 2019.

You can add as many and different season passes as you want, there is no impact at all on your purchase.

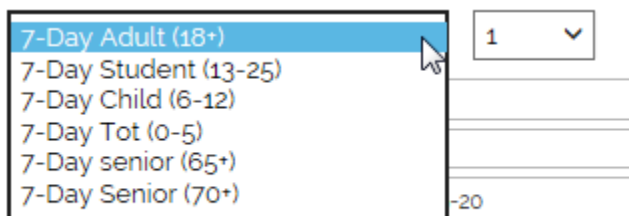
## Purchase of an individual season pass, without reloading



If you wish to purchase an individual pass, you have to select the right button.

Then, select the type of season pass you need.

To choose a different age group to match the holder of the season pass, click on the arrow next to the “Adult” pass.



Tarification régulière : 769\$ + t., une économie de 90\$.

### Age categories

ADULT	Between 18 and 64 y.o.	No age proof required
STUDENT	Between 13 and 25 y.o.	For the 18 years old and older, you need to present a valid student ID or schedule to claim your season pass.
CHILD	Between 6 and 12 y.o.	Age proof required (ID)
TODDLER	Between 0 and 5 y.o.	Age proof required (ID)
SENIOR 65/69	Between 65 and 69 y.o.	Age proof required (ID)
SENIOR 70 AND OLDER	70 y.o. and older	Age proof required (ID)

All the ages are calculated at the time of the purchase.


For some seasons passes, the Adult category includes the Student category. In those cases, the Adult category includes all the persons aged between 13 and 64 years old inclusively.



To the step 4, when it is the time to assign the season pass to its holder, click on the little blue character “Add/Change Guest”.

1. Cart    2. Payment info    3. Billing    4. Confirmation

## You are purchasing the following items

Qty	Item	Guest
1	Zenith Adult (13+)	 <a href="#">ADD/CHANGE GUEST</a> SEASON PASS HOLDER REQUIRED
1	DEPOT CARTE RECHARGEABLE	

If the holder doesn't have an account, you will have to create one.

### Update your profile

Please fill in all fields and click "Save" when done. To cancel an edit navigate to another page by clicking a link above.

First Name

Last Name

Address

Zip Code

City

State

Phone

Email

Email Confirm

Birthdate

To the step 5, if you wish to receive your season pass via Post Canada, you can add the delivery fees by clicking on « Have your purchase delivered with Post Canada”. It costs 12\$ plus taxes and you will receive your season pass within few business days via express post.

